

Miarestate Hotel & Spa – Updated Rates 2016 & 2017

Our Rates are per person sharing. Single occupancy is subject to a 50% supplement rate.

RACK										
		All Inclusive			Dinner, Bed & Breakfast			Bed & Breakfast		
		Deluxe	Superior	Executive	Deluxe	Superior	Executive	Deluxe	Superior	Executive
Low 2016	May - Sep 2016	2095	2395	2895	1550	1675	1975	1250	1375	1675
High 2016	Oct 2016 - April 2017	2795	3195	4045	1995	2195	2495	1695	1895	2195
Low 2017	May - Aug 2017	2275	2475	2975	1575	1675	1975	1275	1375	1675
Mid 2017	Sep - Nov 2017	2495	2695	2995	1695	1875	2275	1395	1575	1975
High 2017	Dec 2017 - April 2018	2795	3195	4045	1995	2195	2495	1695	1895	2195

*Details required under GUEST INFORMATION NEEDED, in order to confirm the reservation

<u>GUEST INFORMATION NEEDED PRIOR TO ARRIVAL:</u> **Required details to confirm reservation: * Names & Surnames of all guests (Children ages next to names) * Arrival & departure times / details * Connecting flight details, should road transfers be required * Dietary requirements (Food allergies we should be aware of) * Special celebrations (Birthday/Anniversary/Honeymoon etc) * Mobile contact number for self-drive guests * Town /city of residence	<u>Arrival & Departure Times:</u> * Check in time: From 14:00, lunch is served from 14:00 * Check out time: 11:00 <u>Travel Information:</u> We highly recommend that travel insurance is taken out <u>Getting there:</u> * Directions available on our website for self-drive guests * Road transfers can be arranged prior to arrival at an additional cost * Connecting flight details required to book road transfers
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CHILDREN POLICY

<u>Child Rates:</u> ° 0 – 3y Old - Complimentary, share with 2 adults ° 4 – 11y Old - Standard Miarestate Child rate applies ° 12 – 17y Old - 50% of adult sharing rate, ° 18y & older - Considered adults, own room, full adult rate • Provide Children ages next to their names • Advise whether cot, or extra single bed is needed for child <u>Room Descriptions:</u> ° Deluxe – Maximum 2 pax/adults per room – Rooms 1 & 3 – Twin Beds, Room 2 – Twin or Double Bed – Rooms 3 & 4 – Inter-leading – Perfect for families ° Superior – Maximum 2 pax/adults per room & Cot for a baby – Room 4 –Double Bed, Rooms 5,6,7 – King Sized Beds) ° Executive – Maximum 2 pax/adults per room & extra bed for 1 Child U12y – Rooms 8 & 9 – King Sized Beds (Private Plunge Pools)	<u>Children's Activities / Programme:</u> ° This programme has been done by a qualified teacher – carefully formulated per age group ° Different themes & activities per day – dictated by weather / and or Personality / interest of the children ° Activities includes - Earth Day – Adventure Day – Culture Day – Mini Olympics Day ° Nature drives / Guided Walks / Outdoor Obstacle Course <u>After Hour Child Minding Facilities:</u> ° Done by lodge staff, can be arranged at R70 per hour
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PROVISIONAL RESERVATION

POLICIES

CANCELLATION

<u>Provisional Reservations:</u> * Not available between 20 December to 10 January (traveling dates) * Miarestate might require a deposit for guests traveling in Peak Season (20 December to 10 January) to confirm the reservation * Subject to availability, i.e.: should we only have limited suites available, only confirmed bookings will be accepted * Release date will be provided with provisional bookings, should confirmation not be received by given date, the booking will automatically release and can only be reinstated on the basis that the booking is confirmed / guaranteed * Full guest details are required as per "required" field – to convert the status	<u>Cancellation:</u> Only written cancellations will be accepted, please ensure you receive an acknowledgement of cancellation from reservations ° General (11 January -19 December) ° 25% of total invoice if cancelled less than 30days prior to arrival ° 50% of total invoice if cancelled less than 15days prior to arrival ° 100% of total invoice if cancelled less than 7days prior to arrival ° Peak Season (20 December – 10 January) ° 50% of total invoice if cancelled less than 60days prior to arrival ° 100% of total invoice if cancelled less than 30days prior to arrival ° Group Bookings (Deposit, Payment, Cancellation)
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HOTEL & SPA

from Provisional to Confirmed	8 or more people (January to December) <ul style="list-style-type: none">◦ 10% non-refundable deposit at time of booking to secure rooms◦ 50% non-refundable deposit is payable 90 days prior to arrival◦ 100% non-refundable payment is payable 60 days prior to arrival
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PAYMENT POLICIES

Payment: <ul style="list-style-type: none">* Full payment is required 30days from statement date* Miarestate might require a deposit for guests traveling in Peak Season (20 December to 10 January) to confirm the reservation* Credit Card Payments = 5% handling fee applies* Any discrepancies on the confirmation / pro forma invoice, must be addressed at time of booking* All bank charges are for the account holder and will not be paid by Miarestate* Miarestate reserves the right to withdraw the account facility* 2.5% Interest will apply for late payments	Payment Method: <ul style="list-style-type: none">* Electronic bank transfer / bank deposits:<table><tr><td><u>Account name</u></td><td>Miarestate (Pty) Ltd</td></tr><tr><td><u>Bank name</u></td><td>Absa Bank</td></tr><tr><td><u>Branch code</u></td><td>632005 - Sandton</td></tr><tr><td><u>Account number</u></td><td>4080860301</td></tr><tr><td><u>Swift code</u></td><td>ABSAZAJJ</td></tr></table>* Please use Booking No. MMT_____ as the beneficiary reference* Please fax proof of payment to +27 86 5830579 or email to reservations@miarestate.co.za	<u>Account name</u>	Miarestate (Pty) Ltd	<u>Bank name</u>	Absa Bank	<u>Branch code</u>	632005 - Sandton	<u>Account number</u>	4080860301	<u>Swift code</u>	ABSAZAJJ
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<u>Swift code</u>	ABSAZAJJ										

Reservations details:

Reservations: Tel: +27 43 841 1152 Fax: +27 86 530 5560 Email: reservations@miarestate.co.za
Accounts: Tel: +27 83 616 0605 Fax: +27 86 583 0579 Email: accounts@miarestate.co.za

I, _____, on behalf of _____, hereby confirm receipt of the above Terms & Conditions.

Signature

_____/_____/20_____
Date